

## **3Q21 Investor Presentation**

October 19, 2021

## Important Information For Shareholders and Investors

This presentation contains information related to a proposed merger of United Community Banks, Inc. ("United") with Reliant Bancorp, Inc. ("Reliant"). In connection with the proposed merger, United has filed with the Securities and Exchange Commission ("SEC") a registration statement on Form S-4 that includes the proxy statement of Reliant to be sent to Reliant's shareholders seeking their approval of the merger. The registration statement also contains a prospectus of United to register the shares of United common stock to be issued in connection with the mergers. A definitive proxy statement/prospectus will also be provided to Reliant's shareholders as required by applicable law. INVESTORS AND SHAREHOLDERS OF RELIANT ARE ENCOURAGED TO READ THE APPLICABLE REGISTRATION STATEMENT, INCLUDING THE DEFINITIVE PROXY STATEMENT/PROSPECTUS THAT WILL BE A PART OF THE REGISTRATION STATEMENT WHEN IT BECOMES AVAILABLE AND ANY OTHER RELEVANT DOCUMENTS FILED BY UNITED WITH THE SEC, INCLUDING ANY AMENDMENTS OR SUPPLEMENTS TO THE REGISTRATION STATEMENT AND THOSE OTHER DOCUMENTS, BECAUSE THEY WILL CONTAIN IMPORTANT INFORMATION ABOUT UNITED, RELIANT AND THE PROPOSED TRANSACTION.

The registration statement and other documents filed with the SEC may be obtained for free at the SEC's website (www.sec.gov). You will also be able to obtain these documents, free of charge, from United at the "Investor Relations" section of United's website at <a href="https://www.uCBl.com">www.uCBl.com</a> or from Reliant at the "Investors" section of Reliant's website at <a href="https://www.reliantbank.com">www.reliantbank.com</a>. Copies of the definitive proxy statement/prospectus will also be made available, free of charge, by contacting United Community Banks, Inc., P.O. Box 398, Blairsville, GA 30514, Attn: Jefferson Harralson, Telephone: (864) 240-6208, Reliant Bancorp, Inc., 1736 Carothers Parkway Suite 100, Brentwood, TN 37027, Attn: Jerry Cooksey, Telephone: (615) 221-2020.

This communication does not constitute an offer to sell, the solicitation of an offer to sell or the solicitation of an offer to buy securities, nor shall there be any sale of securities in any jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of such jurisdiction. This communication is also not a solicitation of any vote or approval with respect to the proposed transaction or otherwise.

### PARTICIPANTS IN THE TRANSACTIONS

United, Reliant and certain of their respective directors and executive officers, under the rules of the SEC, may be deemed to be participants in the solicitation of proxies from Reliant's shareholders in favor of the approval of the merger. Information about the directors and officers of United and their ownership of United common stock can also be found in United's definitive proxy statement in connection with its 2021 annual meeting of shareholders, as filed with the SEC on March 30, 2021, and other documents subsequently filed by United with the SEC. Information about the directors and executive officers of Reliant and their ownership of Reliant capital stock, as well as information regarding the interests of other persons who may be deemed participants in the transaction, may be found in Reliant's definitive proxy statement in connection with its 2021 annual meeting of shareholders, as filed with the SEC on April 8, 2021, and other documents subsequently filed by Reliant with the SEC. Free copies of these documents may be obtained as described above.

## **Disclosures**

### **CAUTIONARY STATEMENT**

This communication contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. In general, forward-looking statements usually may be identified through use of words such as "may," "believe," "expect," "anticipate," "intend," "will," "should," "plan," "estimate," "predict," "continue" and "potential" or the negative of these terms or other comparable terminology, and include statements related to the expected timing of the closing of the merger with Reliant (the "merger"), the expected returns and other benefits of the merger to shareholders, expected improvement in operating efficiency resulting from the merger, estimated expense reductions resulting from the transaction and the timing of achievement of such reductions, the impact on and timing of the recovery of the impact on tangible book value, and the effect of the merger on United's capital ratios. Forward-looking statements are not historical facts and represent management's beliefs, based upon information available at the time the statements are made, with regard to the matters addressed; they are not guarantees of future performance. Actual results may prove to be materially different from the results expressed or implied by the forward-looking statements. Forward-looking statements are subject to numerous assumptions, risks and uncertainties that change over time and could cause actual results or financial condition to differ materially from those expressed in or implied by such statements.

Factors that could cause or contribute to such differences include, but are not limited to (1) the risk that the cost savings from the merger may not be realized or take longer than anticipated to be realized, (2) disruption from the merger with customer, supplier, employee or other business partner relationships, (3) the occurrence of any event, change or other circumstances that could give rise to the termination of the merger agreement, (4) the failure to obtain the necessary approval by the shareholders of Reliant, (5) the possibility that the costs, fees, expenses and charges related to the merger may be greater than anticipated, (6) the ability by United to obtain required governmental approvals of the merger, (7) reputational risk and the reaction of the companies' customers, suppliers, employees or other business partners to the merger, (8) the failure of the closing conditions in the merger agreement with Reliant to be satisfied, or any unexpected delay in closing the merger, (9) the risks relating to the integration of either Aquesta Financial Holdings, Inc.'s or Reliant's operations into the operations of United, including the risk that such integration will be materially delayed or will be more costly or difficult than expected, (10) the risk of potential litigation or regulatory action related to mergers, (11) the risks associated with United's pursuit of future acquisitions, (12) the risk of expansion into new geographic or product markets, (13) the dilution caused by United's issuance of additional shares of its common stock in mergers, and (14) general competitive, economic, political and market conditions. Further information regarding additional factors which could affect the forward-looking statements can be found in the cautionary language included under the headings "Cautionary Note Regarding Forward-Looking Statements" and "Risk Factors" in United's Annual Report on Form 10-K for the year ended December 31, 2020, and other documents subsequently filed by United with the SEC.

Many of these factors are beyond United's and Reliant's ability to control or predict. If one or more events related to these or other risks or uncertainties materialize, or if the underlying assumptions prove to be incorrect, actual results may differ materially from the forward-looking statements. Accordingly, shareholders and investors should not place undue reliance on any such forward-looking statements. Any forward-looking statement speaks only as of the date of this communication, and United undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. New risks and uncertainties may emerge from time to time, and it is not possible for United to predict their occurrence or how they will affect United or Reliant.

United qualifies all forward-looking statements by these cautionary statements.

## **Disclosures**

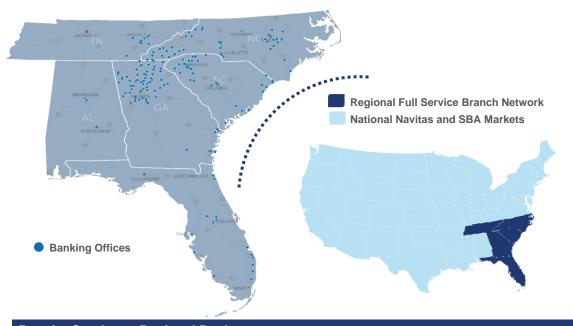
### **NON-GAAP MEASURES**

This Investor Presentation includes financial information determined by methods other than in accordance with generally accepted accounting principles ("GAAP"). This financial information includes certain operating performance measures, which exclude merger-related and other charges that are not considered part of recurring operations. Such measures include: "Earnings per share – operating," "Diluted earnings per share – operating," "Tangible book value per share," "Return on common equity – operating," "Return on assets – operating," "Return on assets – operating," "Return on assets – operating," "Return on equity to tangible assets."

Management has included these non-GAAP measures because it believes these measures may provide useful supplemental information for evaluating United's underlying performance trends. Further, management uses these measures in managing and evaluating United's business and intends to refer to them in discussions about our operations and performance. Operating performance measures should be viewed in addition to, and not as an alternative to or substitute for, measures determined in accordance with GAAP, and are not necessarily comparable to non-GAAP measures that may be presented by other companies. To the extent applicable, reconciliations of these non-GAAP measures to the most directly comparable GAAP measures can be found in the 'Non-GAAP Reconciliation Tables' included in the exhibits to this Presentation.

## United Community Banks, Inc.

Committed to Service Since 1950



### **Premier Southeast Regional Bank**

- ✓ Metro-focused branch network with locations in the fastest growing MSAs in the Southeast
- √ 162 branches, 9 LPOs, and 4 mortgage loan offices across six Southeast states
- ✓ Top 10 market share in GA, SC and TN\*
- ✓ Proven ability to integrate 11 transactions completed over the past 10 years
- ✓ Closed the Aquesta acquisition October 1, adding \$754 million in total assets with locations in Charlotte and Wilmington

#### **Extended Navitas and SBA Markets**

- ✓ Offered in 48 states across the continental U.S.
- ✓ SBA business has both in-footprint and national business (4 specific verticals)
- ✓ Navitas subsidiary is a technology enabled small-ticket, essential-use commercial equipment finance provider

Note: See glossary located at the end of this presentation for reference on certain acronyms \*Pro forma for Reliant close expected in 1Q22

### **Company Overview**

\$19.5 BILLION IN TOTAL ASSETS

\$4.5
BILLION IN AUA

13.4% TIER 1 RBC

\$0.20
QUARTERLY DIVIDEND UP 11% YOY

BANKING OFFICES ACROSS THE SOUTHEAST

## #1 IN CUSTOMER SATISFACTION

in 2021 with Retail Banking in the Southeast – J.D. Power

\$11.2 BILLION IN TOTAL LOANS

\$16.9 BILLION IN TOTAL DEPOSITS

### 100 BEST BANKS IN AMERICA

in 2021 for the eighth consecutive year - Forbes

#2 Highest Net Promoter Score

among all banks nationwide – J.D. Power

### 2020 TOP WORKPLACES

in S.C. & Atlanta – Greenville Business Magazine & Atlanta Journal Constitution

## BEST BANKS TO WORK FOR

in 2020 for the fourth consecutive year – American Banker 5 \$0.82

Diluted earnings per share - GAAP

\$0.83

Diluted earnings per share - operating (1)

1.48%
Return on average assets
- GAAP

1.50% Return on average assets - operating<sup>1)</sup>

1.73%
PTPP return on average assets - operating<sup>(1)</sup>

0.07%
Cost of deposits
38%
DDA / Total Deposits

14.3%

Return on common equity - GAAP

18.2%

Return on tangible common equity - operating (1)

4.5%
Annualized 3Q EOP core
loan growth
(excluding PPP loans)

15.3%
Annualized 3Q EOP core transaction deposit growth

66% Loan to Deposit ratio

Other 3Q notable items: \$12.9 mm of PPP fee income (\$0.11 EPS) \$11.0 mm provision release due to improved economic forecast (\$0.10 EPS)

## 3Q21 Highlights





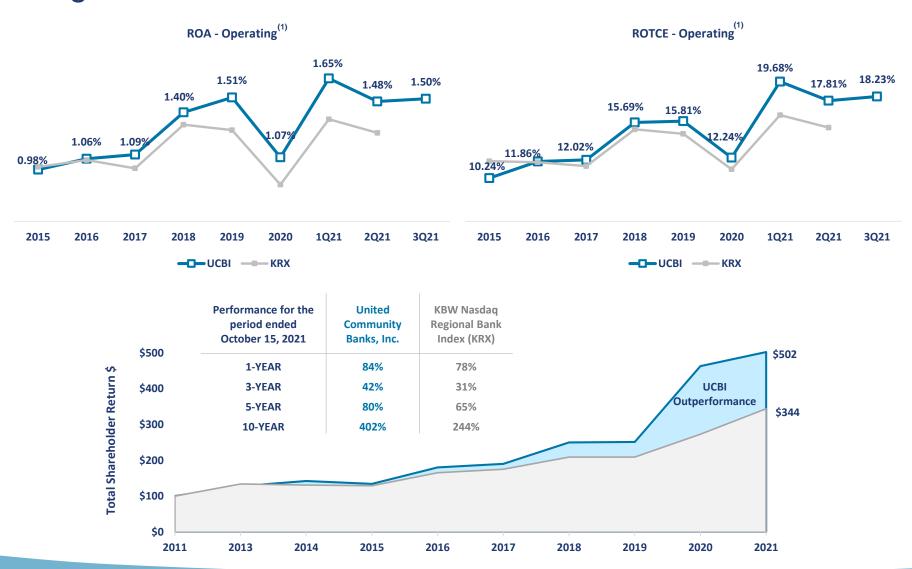




(1) See non-GAAP reconciliation table slides in the Appendix for a reconciliation of operating performance measures to GAAP performance



## Long-Term Financial Performance & Shareholder Return



## UCBI Focused on High-Growth MSAs in Southeast

### **United Now Operates in 8 of the Top 10 Growth Markets**

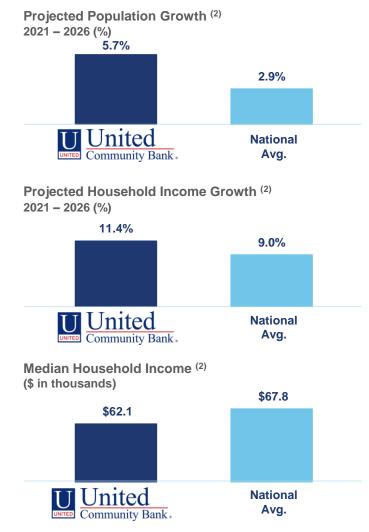
### **High-Growth MSAs in the Southeast**

Fastest Growing Southeast MSAs <sup>(1)</sup>	'21 – '26 Proj. Pop. Growth %	'21 Population	'26 Proj. Median Household Income
1. Raleigh, NC	7.30	1,420,576	\$91,380
2. Orlando, FL	7.09	2,685,903	\$72,412
3. Charlotte, NC	6.61	2,696,789	\$77,692
4. Jacksonville, FL	6.17	1,602,120	\$73,563
5. Tampa, FL	6.06	3,257,479	\$67,300
6. Nashville, TN	5.91	1,980,990	\$80,404
7. Atlanta, GA	5.73	6,137,994	\$85,730
8. Miami, FL	5.43	6,280,334	\$69,746
9. Washington, D.C.	4.05	6,348,569	\$117,647
10. Richmond, VA	3.73	1,303,952	\$80,375



Pending acquisitions

Added through acquisitions in 2020 / 2021 (3)



<sup>(1)</sup> Includes MSAs with a population of greater than 1,000,000

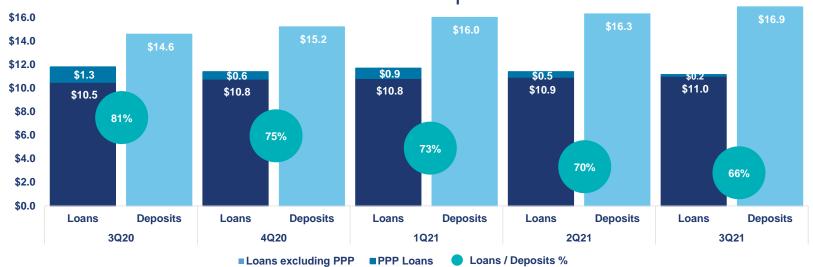
<sup>(2)</sup> Data by MSA shown on a weighted average basis by deposits

<sup>(3)</sup> Includes pending acquisitions

## Liquidity Build Presents Opportunity

\$ in billions

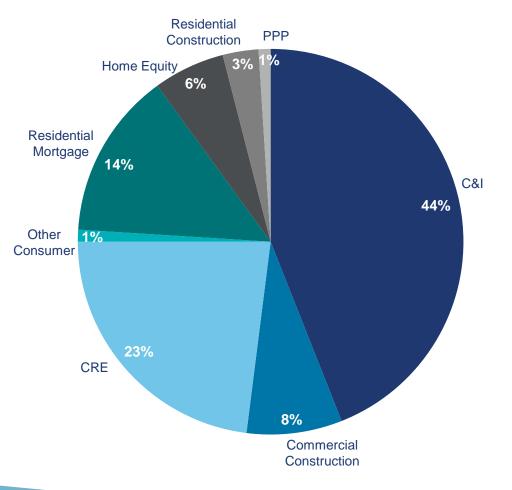




	3Q20	4Q20	1Q21	2Q21	3Q21
Annualized Core Loan Growth %	7.9%	8.2%	3.3%	4.6%	4.5%
Annualized Deposit Growth %	59.9%	17.2%	20.0%	8.4%	13.2%
Deposit Cost %	0.25%	0.17%	0.14%	0.09%	0.07%

## Diversified Loan Portfolio

### 3Q21 Total Loans \$11.2 billion



### **Quarter Highlights**

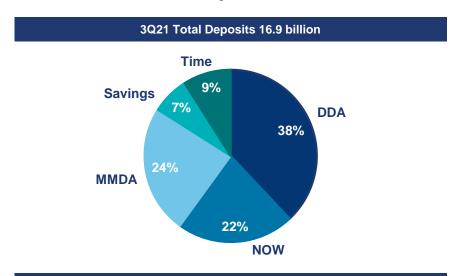
- ✓ Loans, excluding PPP, increased \$122 million, or 4.5% annualized
- ✓ Sold \$19.3 million of Navitas loans
- ✓ Sold \$13.5 million of SBA loans

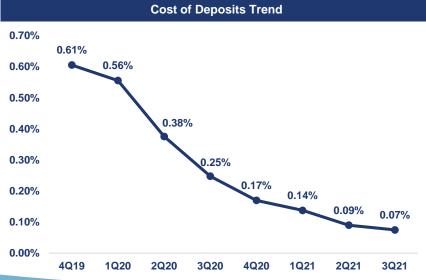
### **Granular Loan Portfolio**

- ✓ Construction & CRE ratio as a percentage of total RBC = 66%/195%
- ✓ Top 25 relationships total \$608 million, or 5.4% of total loans
- ✓ SNCs outstanding of \$254 million, or 2.3% of total loans
- ✓ Navitas 9% of total loans
- ✓ Project lending limit of \$25 million
- ✓ Relationship lending limit of \$40 million



## Valuable Deposit Mix





### **Quarter Highlights**

- ✓ Total deposits were up \$537 million, or 13.2% annualized from 2Q21 and up \$2.3 billion, or 15.5% YOY
- ✓ Core transaction deposits were up \$490 million, or 15.3% annualized from 2Q21 and up \$2.2 billion, or 20.2% YOY
- ✓ Cost of deposits was down 2 bps to 0.07% in 3Q21, driven by continued noninterest bearing deposit growth, CD maturities and deposit rate cuts

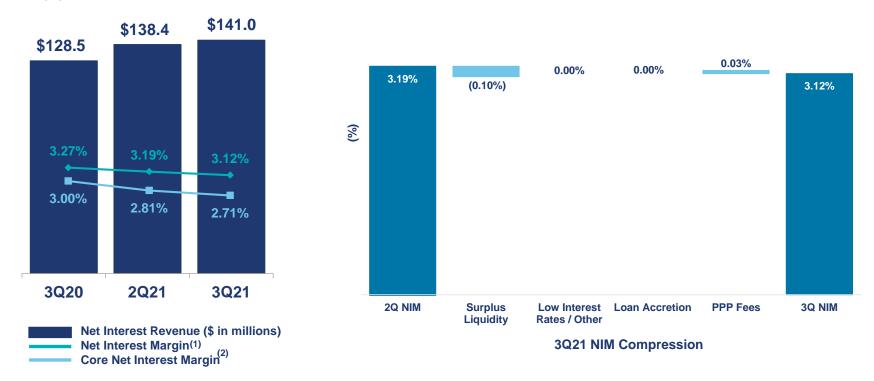
## Capital Ratios

Holding Company	3Q20		4Q20		1Q21		2Q21		2Q21 KRX Mediar		UCBI vs. KR	<b>(</b>	3Q21 <sup>,</sup>	*
Common Equity Tier 1 Capital	12.3	%	12.3	%	12.3	%	12.6	%	12.0	%	+ 0.6	%	12.6	%
Tier 1 Risk-Based Capital	13.1		13.1		13.1		13.3		12.5		+ 0.8		13.4	
Total Risk-Based Capital	15.3		15.2		14.9		15.1		14.5		+ 0.6		14.9	
Leverage	9.4		9.3		9.4		9.3		9.1		+ 0.2		9.2	
Tangible Common Equity to Tangible Assets	8.9		8.8		8.6		8.7		8.6		+ 0.1	i	8.5	
Tangible Book Value per share	\$17.09		\$17.56		\$17.83		\$18.49		  - 				\$18.68	

- ✓ Quarterly dividend of \$0.20 per share
- ✓ Repurchased a total of 342,744 shares at an average price of \$29.17 for a total of \$10.0 million repurchased in 3Q21
- ✓ Capital levels expect to remain at peer levels or better pro forma for announced transactions

## Net Interest Revenue / Margin<sup>(1)</sup>

\$ in millions



- ✓ Net interest margin decreased 7 bps from 2Q21, driven by increased surplus liquidity
- ✓ Loan accretion totaled \$5.6 million and contributed 12 bps to the margin, flat from 2Q21
- ✓ PPP fees of \$12.9 million in 3Q21 compared to \$11.0 million in 2Q21
- ✓ Variable rate loans currently priced at their floors increased \$83 million from 2Q21 to \$1.3 billion

<sup>(1)</sup> Net interest margin is calculated on a fully-taxable equivalent basis

<sup>(2)</sup> Core net interest margin excludes PPP fees and loan accretion

### Noninterest Income

\$ in millions



### **Linked Quarter**

- √ Fees up \$4.3 million
  - FinTrust closed July 6 and contributed \$2.0 million of the increase from 2Q21
  - Mortgage fees up \$2.7 million from 2Q21 primarily due to strong volume and a less significant MSR write-down
    - Rate locks were up with \$731 million compared to \$702 million in 2Q21
    - Mortgage closings of \$568 million compared to \$680 million in 2Q21
    - 3Q21 mortgage production purchase/refi mix was 57%/43%
    - 3Q21 mortgage results included a \$1.3 million MSR write-down compared to a \$3.0 million writedown in 2Q21
  - Gain on sale of SBA loans was \$1.5 million on \$13.5 million of loan sales
  - Gain on sale of equipment finance loans was \$861 thousand on \$19.3 million of loan sales

### Year-over-Year

- ✓ Fees down \$8.6 million
  - Mortgage rate locks down 20% compared to last year (\$731 million in 3Q21 compared to \$910 million in 3Q20)

## Disciplined Expense Management

\$ in millions



### **Linked Quarter**

- ✓ Annualized GAAP and operating expenses increased 5.0% and 3.6%, respectively
  - FinTrust GAAP and operating expenses of \$2.1 million and \$1.9 million, respectively
  - Excluding FinTrust, annualized GAAP and operating expenses were down 3.6% and 4.2%, respectively

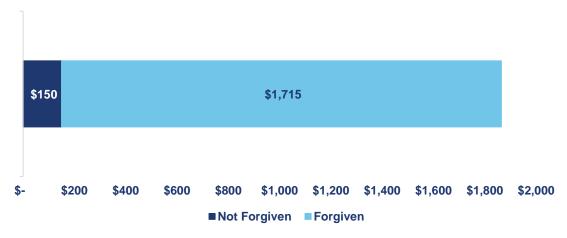
### Year-over-Year

- ✓ GAAP and operating expenses increased 0.8% and 2.9%, respectively
  - The majority of the increase is driven by the FinTrust acquisition, which closed on July 6, 2021
  - Excluding FinTrust, GAAP expenses were down 1.4% while operating expenses were up 0.9%

## PPP Update

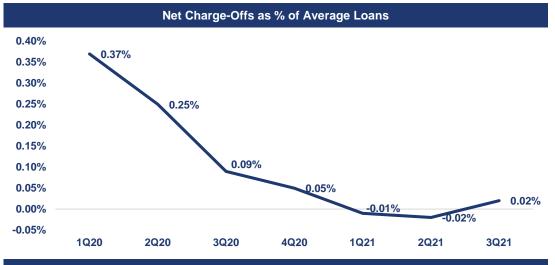
## PPP Totals (\$ in millions)



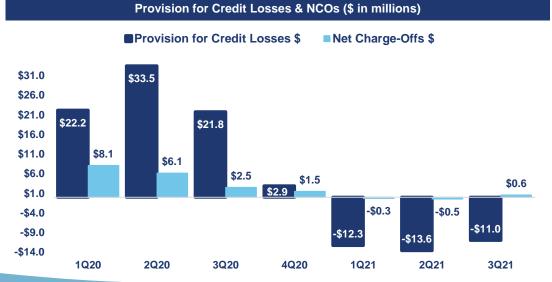


- ✓ As of September 30, approximately 92% of our PPP loans, representing \$1.7 billion in loans, have been forgiven by the SBA
- ✓ In 3Q21, we recognized \$12.9 million in PPP fees
- ✓ We have \$5.8 million of PPP fees remaining to recognize
- ✓ Average loan amount fully forgiven of \$110 thousand

## **Credit Quality**



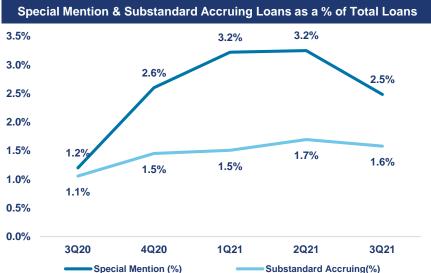
√ 3Q21 net charge-offs of \$551 thousand, or 0.02% of average loans, annualized



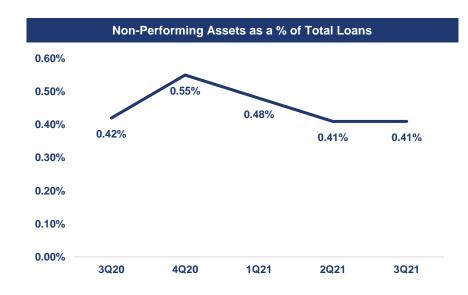
- ✓ The provision for credit losses was negative \$11.0 million, reflecting continuing improvement in economic forecasts and observable credit trends
- ✓ 2020 included \$80.4 million of provisioning due to economic uncertainty caused by the pandemic

## Higher-Risk Loan Trends

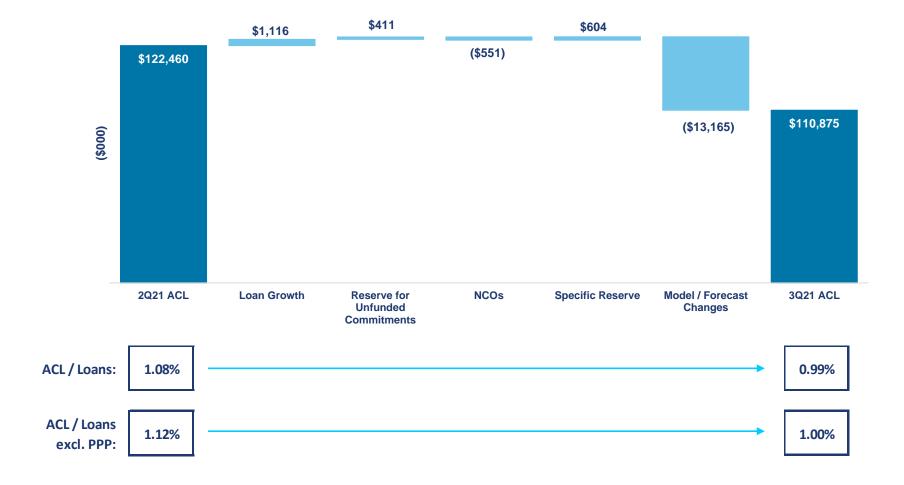




- ✓ Special mention loans dropped by 0.76% (from \$370 million in 2Q21 to \$278 million in 3Q21, a decline of \$92 million)
- ✓ Substandard, but still accruing loans, declined 0.11% quarter over quarter as a % of total loans
- ✓ Non-performing assets improved by \$1.0 million during the quarter, but remained flat as a % of total loans



## **ACL** Walkforward

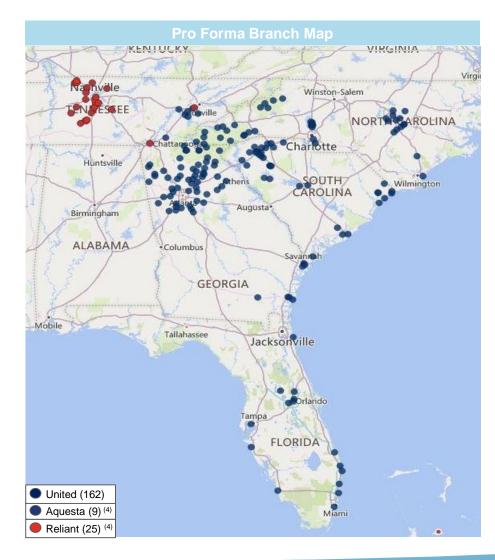


## Enhancing Our Franchise Through Strategic M&A

### **Enhancing United's High-Growth Southeast Footprint**

- 7/6/2021 Closed the FinTrust Capital Partners, LLC acquisition
- 10/1/2021 Closed the Aguesta Financial Holdings, Inc. acquisition
- 1Q22 Expected to close the Reliant Bancorp, Inc. acquisition
- Expanding into the attractive Nashville, TN; Charlotte, NC; and Wilmington, NC markets, 3 of the top 20 fastest growing MSAs in the Southeast (1)

#### **Pro Forma Balance Sheet** (2) (As of 3/31/2021) United FINTRUST (3) Pro Reliant Forma \$18,557 \$3,057 \$22,374 **Total Assets** \$752 **Total Gross Loans** \$11.844 \$576 \$2,444 \$14,864 \$-**Total Deposits** \$15,993 \$636 \$2,613 \$19,243 **Estimated EPS Accretion** (Pro Forma as of 12/31/2021) TCE / TCA 8.7% \$0.22 Leverage Ratio 9.5% \$0.15 **CET-1 Ratio** 12.1% \$0.09 \$0.08 \$0.02 Tier 1 Ratio 12.7% Est. 2022E EPS Accretion Est. 2023E EPS Accretion **Total Capital Ratio** 14.5% ■ FinTrust Reliant Aquesta





<sup>1.</sup> Includes MSAs with a population greater than 300,000

<sup>2.</sup> Does not include merger adjustments

<sup>3.</sup> FinTrust has approximately \$2 billion assets under management

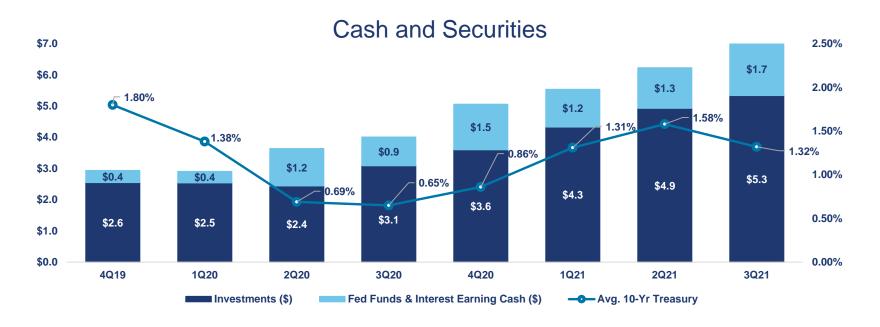
<sup>4.</sup> Aquesta has 3 LPOs in Raleigh, NC; Greenville, SC and Charleston, SC; Reliant has an LPO in Knoxville, TN

# 3Q21 INVESTOR PRESENTATION Exhibits



## **Increasing Liquidity Trend**

\$ in billions



	4Q19	1Q20	2Q20	3Q20	4Q20	1Q21	2Q21	3Q21
Securities Yield %	2.77%	2.84%	2.68%	2.21%	1.83%	1.62%	1.58%	1.51%
Blended Yield %	2.56%	2.63%	2.14%	1.61%	1.36%	1.30%	1.31%	1.19%

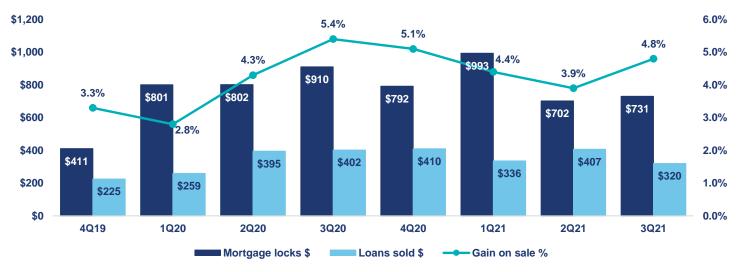
### **Navitas Performance**



- √ Navitas 3Q21 NCOs = 0.21%
- ✓ Economic recovery and government intervention driving historically low loss rates
- ✓ Navitas' cumulative net loss rates have approximated 2% for the last 10 years
- ✓ Navitas ACL Loans equated to 1.70% as of 3Q21
- √ Total Navitas deferrals are down 0.04% from 2Q21 to 0.2% of the total Navitas loan portfolio

## **Expanding Mortgage Throughout the Footprint**

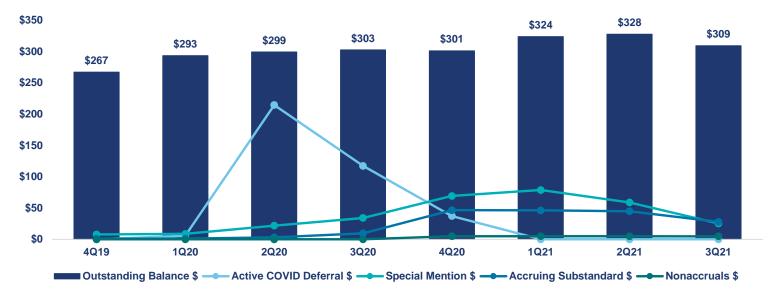
\$ in millions



- ✓ Gain on sale % has declined, but remains above pre-pandemic levels
- ✓ Purchase / Refi mix has slightly shifted from 55% / 45% in 3Q20 to 57% / 43% in 3Q21
- ✓ Technology investments have also paid off as we have been able to better market to our existing customers and also have enabled us to cut processing costs and process times

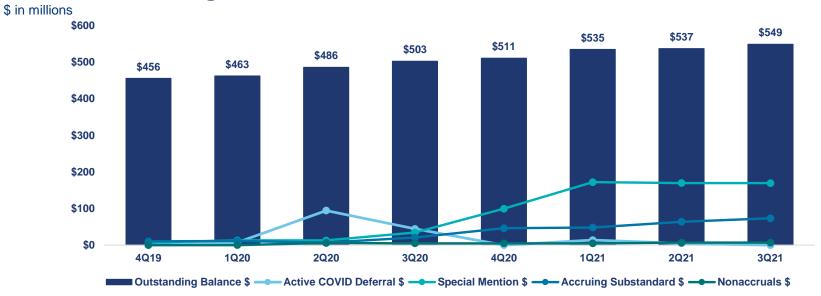
## Selected Segments – Hotels

\$ in millions



- √ Total hotel loans outstanding totaled \$309 million as of 3Q21, or 3% of total loans
- ✓ Original loan to value low at 59% on average for UCBI portfolio
- ✓ As of September 30, \$4.7 million of hotel loans were in nonaccrual
- ✓ As of September 30, \$25 million of hotel loans were special mention and \$28 million were substandard accruing

## Selected Segments – Senior Care



- ✓ Senior Care lending team are dedicated specialists with significant experience in the space
- ✓ Senior Care portfolio outstanding for UCBI totaled \$549 million as of 3Q21, or 5% of total loans
- ✓ As of September 30, \$6.9 million of Senior Care loans were in nonaccrual
- ✓ As of September 30, \$170 million of Senior Care loans were special mention and \$73 million were substandard accruing

## Non-GAAP Reconciliation Tables

\$ in thousands, except per share data

	3Q20	4Q20	1Q21	2Q21	3Q21
Expenses					
Expenses - GAAP	\$ 95,981	\$ 106,490	\$ 95,194	\$ 95,540	\$ 96,749
Merger-related and other charges	(3,361)	(2,452)	(1,543)	(1,078)	(1,437)
Expenses - Operating	\$ 92,620	\$ 104,038	\$ 93,651	\$ 94,462	\$ 95,312
Diluted Earnings per share					
Diluted earnings per share - GAAP	\$ 0.52	\$ 0.66	\$ 0.82	\$ 0.78	\$ 0.82
Merger-related and other charges	0.03	0.02	0.01	0.01	0.01
Diluted earnings per share - Operating	0.55	0.68	0.83	0.79	0.83
Book Value per share					
Book Value per share - GAAP	\$ 21.45	\$ 21.90	\$ 22.15	\$ 22.81	\$ 23.25
Effect of goodwill and other intangibles	(4.36)	(4.34)	(4.32)	(4.32)	(4.57)
Tangible book value per share	\$ 17.09	\$ 17.56	\$ 17.83	\$ 18.49	\$ 18.68
Return on Tangible Common Equity					
Return on common equity - GAAP	10.06	% 12.36	% 15.37 %	% 14.08	% 14.26 %
Effect of merger-related and other charges	0.63_	0.41	0.26	0.17	0.22
Return on common equity - Operating	10.69	12.77	15.63	14.25	14.48
Effect of goodwill and intangibles	2.83	3.46	4.05	3.56	3.75
Return on tangible common equity - Operating	13.52	% 16.23	% 19.68 %	% 17.81	% 18.23 %

## Non-GAAP Reconciliation Tables

\$ in thousands, except per share data

v in incubation, cheeps por chair additi	3Q20		4Q20		1Q21		2Q21		3Q21	
	0020	-	19,20	-	TQZT		ZQZI		OQZI	-
Return on Assets										
Return on assets - GAAP	1.07	%	1.30	%	1.62	%	1.46	%	1.48	%
Merger-related and other charges	0.07		0.04		0.03		0.02		0.02	
Return on assets - Operating	1.14	% _	1.34	%	1.65	%	1.48	%	1.50	<b>%</b>
Return on Assets to return on assets- pre-tax pre-provision										
Return on assets - GAAP	1.07	%	1.30	%	1.62	%	1.46	%	1.48	%
Income tax expense	0.28		0.40		0.46		0.47		0.45	
Provision for credit losses	0.51	_	0.07	_	(0.28)	_	(0.29)	_	(0.23)	_
Return on assets - pre-tax, pre-provision	1.86		1.77		1.80		1.64		1.70	
Merger-related and other charges	0.07		0.05	_	0.03		0.03	_	0.03	
Return on assets - pre-tax, pre-provision, excluding merger-related and other charges	1.93	% <u> </u>	1.82	% <sub>=</sub>	1.83	- <sup>%</sup> =	1.67	<b>%</b> _	1.73	<b>%</b>
Efficiency Ratio										
Efficiency Ratio - GAAP	54.14	%	56.73	%	53.55	%	54.53	%	53.11	%
Merger-related and other charges	(1.90)	_	(1.31)	_	(0.87)	_	(0.61)	_	(0.78)	_
Efficiency Ratio - Operating	52.24	% _	55.42	% <u>-</u>	52.68	% <u> </u>	53.92	% <u> </u>	52.33	<b>%</b>
Tangible common equity to tangible assets										
Equity to assets ratio - GAAP	11.47	%	11.29	%	10.95	%	11.04	%	10.89	%
Effect of goodwill and other intangibles	(2.02)		(1.94)		(1.86)		(1.82)		(1.87)	
Effect of preferred equity	(0.56)	_	(0.54)	_	(0.52)	_	(0.51)	_	(0.49)	_
Tangible common equity to tangible assets ratio	8.89	%	8.81	%	8.57	%	8.71	%	8.53	%

## Glossary

ACL – Allowance for Credit Losses	MTM – Marked-to-market
ALLL – Allowance for Loan Losses	MSA – Metropolitan Statistical Area
AUA – Assets Under Administration	MSR – Mortgage Servicing Rights Asset
BPS – Basis Points	NCO – Net Charge-Offs
C&I – Commercial and Industrial	NIM – Net Interest Margin
C&D – Construction and Development	NPA – Non-Performing Asset
CECL - Current Expected Credit Losses	NSF – Non-sufficient Funds
CET1 – Common Equity Tier 1 Capital	OO RE – Owner Occupied Commercial Real Estate
CRE – Commercial Real Estate	PCD – Loans Purchased with Credit Deterioration
CSP – Customer Service Profiles	PPP – Paycheck Protection Program
DDA – Demand Deposit Account	PTPP – Pre-Tax, Pre-Provision Earnings
EOP – End of Period	RBC – Risk Based Capital
FTE – Fully-taxable equivalent	ROA – Return on Assets
GAAP – Accounting Principles Generally Accepted in the USA	SBA – United States Small Business Administration
KRX – KBW Nasdaq Regional Banking Index	TCE – Tangible Common Equity
LPO – Loan Production Office	USDA – United States Department of Agriculture
MLO – Mortgage Loan Officer	YOY – Year over Year