

United Community Bank Named One of the Best Banks to Work For in United States

October 29, 2020

2020 Marks the Fourth Consecutive Year on the List

GREENVILLE, S.C., Oct. 29, 2020 /PRNewswire/ -- <u>United Community Bank</u> is proud to have been named one of the **Best Banks to Work For** in 2020 by <u>American Banker</u> and Best Companies Group. This recognition is based on employee satisfaction and signifies the bank's commitment to employee development and the fostering of a strong culture. This is the fourth consecutive year the bank has been featured on this list, which can be seen <u>here</u>. The bank jumped 15 spots to number 42 on the list and is one of only 2 of the top 50 banks on the list with over \$10 billion in assets.



"It is always an honor to be named to this list, but this year the recognition is especially significant," said Lynn Harton, Chairman and Chief Executive Officer of United Community Bank. "2020 presented a number of new challenges and our team repeatedly adjusted with speed and enthusiasm. I am proud that we were all able to continue to come together for the good of our customers, our communities and each other. None of our success this year would have been possible without every single one of our team members and I thank them tremendously for their dedication and hard work."

Since 2013, the **Best Banks to Work For** program by American Banker and Best Companies Group has identified, recognized and honored U.S. banks for outstanding employee satisfaction. Full results of this year's program are available online at American Banker and in the November issue of American Banker Magazine.

"One of the critical factors in a bank's success is how it treats its employees. This year's list honors those institutions which have gone above and beyond to invest in employees' personal and professional growth," said Alan Kline, editor in chief of American Banker.

Determining the **Best Banks to Work For** involves a two-step process. The first step involves an evaluation of participating companies' workplace policies, practices, and demographics. In the second step, employee surveys are conducted to directly assess the experiences and attitudes of individual employees with respect to their workplace. The combined scores determine the top banks and the final ranking.

Best Companies Group managed the overall registration and survey process and also analyzed the data and used their expertise to determine the final ranking. The program is open to commercial banks, thrifts, savings banks and other chartered retail financial institutions with at least 50 employees in the United States. For more information on eligibility or other questions related to the **Best Banks to Work For** program, visit www.BestBankstoWorkFor.com.

About United Community Banks, Inc.

United Community Banks, Inc. (NASDAQ: UCBI) (United) is a bank holding company headquartered in Blairsville, Georgia, with executive offices in Greenville, South Carolina. United is one of the largest full-service financial institutions in the Southeast, with total assets exceeding \$17 billion and 163 offices in Florida, Georgia, North Carolina, South Carolina and Tennessee. United Community Bank, United's wholly-owned bank subsidiary,

specializes in personalized community banking services for individuals, small businesses and companies throughout its geographic footprint, now including Florida under the brand Seaside Bank and Trust. Services include a full range of consumer and commercial banking products, including mortgage, advisory, treasury management, and now wealth management. Respected national research firms consistently recognize United for outstanding customer service. In 2020, J.D. Power ranked United highest in customer satisfaction with retail banking in the Southeast, marking six out of the last seven years United earned the coveted award. Forbes included United in its inaugural list of the World's Best Banks in 2019 and again in 2020. Forbes also recognized United on its 2020 list of the 100 Best Banks in America for the seventh consecutive year. United also received five Greenwich Excellence Awards in 2019 for excellence in Small Business Banking and Middle Market Banking, including a national award for Overall Satisfaction in Small Business Banking. Additional information about United can be found at www.ucbi.com.



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