## U United

Fourth Quarter 2014 Investor Presentation

## Cautionary Statement

This investor presentation may contain forward-looking statements, as defined by federal securities laws, including statements about United's financial outlook and business environment. These statements are based on current expectations and are provided to assist in the understanding of future financial performance. Such performance involves risks and uncertainties that may cause actual results to differ materially from those expressed or implied in any such statements. For a discussion of some of the risks and other factors that may cause such forward-looking statements to differ materially from actual results, please refer to United Community Banks, Inc.'s filings with the Securities and Exchange Commission, including its 2013 Annual Report on Form 10-K and its most recent quarterly report on Form 10-Q under the sections entitled "Forward-Looking Statements". Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update or revise forward-looking statements.

## Non-GAAP Measures

This presentation also contains financial measures determined by methods other than in accordance with generally accepted accounting principles ("GAAP"). Such non-GAAP financial measures include the following: core fee revenue, core operating expense, core earnings, tangible common equity to tangible assets, tangible equity to tangible assets and tangible common equity to risk-weighted assets. The most comparable GAAP measures to these measures are: fee revenue, operating expense, net income (loss), and equity to assets.

Management uses these non-GAAP financial measures because we believe they are useful for evaluating our operations and performance over periods of time, as well as in managing and evaluating our business and in discussions about our operations and performance. Management believes these non-GAAP financial measures provide users of our financial information with a meaningful measure for assessing our financial results and credit trends, as well as for comparison to financial results for prior periods. These non-GAAP financial measures should not be considered as a substitute for financial measures determined in accordance with GAAP and may not be comparable to other similarly titled financial measures used by other companies. For a reconciliation of the differences between our non-GAAP financial measures and the most comparable GAAP measures, please refer to the 'Non-GAAP Reconcilement Tables' at the end of the Appendix to this presentation.

## Highlights Fourth Quarter 2014

| IMPROVING QUARTERLY RESULTS <br> \$ in millions |  |  |  |
| :---: | :---: | :---: | :---: |
| Net | 4Q14 | 3014 | 4013 |
| Income | $\$ 18.2$ | $\$ 17.6$ | $\$ 15.9$ |
| EPS | $\$ .30$ | $\$ .29$ | $\$ .22$ |
| ROA | $.96 \%$ | $.95 \%$ | $.86 \%$ |
| ROCE | $9.60 \%$ | $9.41 \%$ | $7.52 \%$ |

$\rightarrow$ Net Interest Revenue of \$58.3 Million vs. \$57.0 Million in 3Q14 and \$55.9 Million in 4Q13

- Loan growth of $\$ 103$ million in 4Q14, up $\$ 343$ million, or 8\%, from 4Q13
- Focus on specialized lending and commercial
- Margin of 3.31\% vs. 3.32\% in 3Q14 and 3.26\% in 4Q13
- Balance sheet restructured late 2Q14
- Loan yield of $4.37 \%$, down 8 bps from 3Q14; and, investment securities yield of $2.25 \%$, up 2 bps from 3Q14
$\rightarrow$ Core Fee Revenue of \$ 14.6 Million
- Up $\$ 1.3$ million from 4Q13
- Gain on sales of SBA loans of $\$ .926$ million vs. \$. 945 million in 3Q14 and zero in 4Q13
- Mortgage revenue of $\$ 2.11$ million, up $\$ .398$ million from 4Q13
$\Rightarrow$ Operating Efficiency Strengthens
- Efficiency ratio of $57.5 \%$; vs. $58.0 \%$ in 3Q14 and 60.0\% in 4Q13
- Continued focus on reducing costs and growing revenue


## Highlights Fourth Quarter 2014

$\rightarrow$ Solid Improvement in Credit Quality

- Provision of $\$ 1.8$ million vs. $\$ 3.0$ million 4Q13
- Net charge-offs decline to $.22 \%$ of total loans vs. .41\% in 4Q13
- NPAs declined to .26\% of total assets vs. .29\% in 3Q14 and .42\% in 4Q13
- Allowance $1.53 \%$ of total loans vs. $1.57 \%$ at 3Q14 and1.77\% at 4Q13
- Classified ratio of $20 \%$, down from $24 \%$ at 3Q14
$\rightarrow$ Solid Capital Ratios - Increased Dividend to Shareholders
- Approved quarterly dividend of 5 cents (vs. 3 cents last quarter)
- Tier I Common to Risk Weighted Assets of 11.1\%; Tangible Common to RWAs of $13.8 \%$
- Tier I Risk Based Capital of 12.1\% and Tier I Leverage of 8.7\%


## Earnings Per Share / Return on Assets



## 2015 Goals

## LEVERAGE OUR STRENGTHS

$\rightarrow$ Community bank service with large bank resources

- Strong local leadership and senior management
$\rightarrow$ Funding strength in legacy markets
$\rightarrow$ Consistent and attractive culture
$\rightarrow$ Class leading customer satisfaction


## 2015

- Continue to invest in and improve commercial and retail capabilities
- Diversify portfolio - focus on: C\&I; CRE owner occupied; Specialized Lending for healthcare, corporate, asset-based and SBA
- Momentum building across footprint
- Invest in people; strengthen commercial and grow specialized lending area and markets
- Grow loans in mid- to upper-single digits
- Improve retail and small business bank
- Grow sales with better / diversified product design, merchandising and campaign execution
- Improve our technology with a focus on making it easy for our customers to bank with us
- Increase core transaction deposits in the mid-single digits
- Grow net interest revenue by solid loan growth and maintain margin at 3.3 percent
- Credit trends and costs continue at or below current levels
- Grow fee revenue by investing in mortgage, advisory services, and SBA capabilities
- Maintain operating efficiency below 58 percent while investing in revenue producers
- Seek acquisition opportunities that fit our culture, risk and return targets


## Core Earnings Trend and Core Fee Revenue


CORE EARNINGS
CORE FEE REVENUE


[^0]
## Core Operating Expenses

| Salaries \& Employee Benefits | 4Q14 |  | Variance - Increase / (Decrease) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 3Q14 |  | 4Q13 |  |
|  | \$ | 26,177 | \$ | 493 | \$ | 1,590 |
| Communications \& Equipment |  | 3,153 |  | 59 |  | (261) |
| Occupancy |  | 3,448 |  | 23 |  | (287) |
| FDIC Assessment |  | 883 |  | (248) |  | (921) |
| Advertising \& Public Relations |  | 802 |  | (92) |  | 21 |
| Postage, Printing \& Supplies |  | 1,086 |  | 210 |  | 204 |
| Professional Fees |  | 2,034 |  | (240) |  | (68) |
| Other Expense |  | 4,498 |  | 779 |  | 610 |
| Core Operating Expenses |  | 42,081 |  | 984 |  | 888 |
| Non-Core ${ }^{(1)}$ |  | (162) |  | (429) |  | (583) |
| Reported GAAP | \$ | 41,919 | \$ | 555 | \$ | 305 |
|  | 4Q14 |  | 3Q14 |  | 4Q13 |  |
| Efficiency Ratio |  | 57.47 |  | (.49) |  | (2.55) |

${ }^{(1)}$ Includes foreclosed property costs, severance costs, reversal of previously established litigation reserve, reimbursement of
claimed interest for the initial period of the loss sharing agreements, and gains / losses on deferred compensation plan liabilities.

## Key Drivers of Net Interest Revenue / Margin



## Net Income

| Quarterly Net Income \$ in millions |  |
| :---: | :---: |
| 4 Q 14 | \$18.2 |
| 3 Q14 | \$17.6 |
| 2Q14 | \$16.4 |
| 1Q14 | \$15.4 |
| 4Q13 | \$15.9 |
| 60.9M <br> Shares Outstanding |  |
|  |  |
|  |  |

## SUMMARY-CORE EARNINGS / NET INCOME

## Core Earnings (Pre-Tax, Pre-Credit)

Provision for Loan Loss


## Customer Deposit Mix \& Core Growth


*\% of core transaction customer deposits

Total Deposit Mix

|  | Demand / NOW MMDA / Savings Core Transaction | 4Q14 |  | 3Q14 |  | 4Q13 |  | 4Q08 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \$ | 2,139 | \$ |  | \$ | 1,969 | \$ | 1,457 |
|  |  |  | 1,551 |  | $1,555$ | 1,468 |  | 630 |  |
|  |  |  | 3,690 |  | 3,714 |  | 3,437 |  | 2,087 |
| Significant growth in core transaction deposits since 4Q08 | Time < \$100,000 |  | 744 |  | 770 |  | 888 |  | 1,945 |
|  | Public Deposits |  | 960 |  | 820 |  | 863 |  | 755 |
|  | Total Core |  | 5,394 |  | 5,304 |  | 5,188 |  | 4,787 |
|  | Time > \$100,000 |  | 479 |  | 500 |  | 557 |  | 1,336 |
|  | Public Deposits |  | 29 |  | 32 |  | 32 |  | 87 |
|  | Total Customer |  | 5,902 |  | 5,836 |  | 5,777 |  | 6,210 |
| Brokered Deposits Total Deposits |  |  | 425 |  | 405 |  | 425 |  | 793 |
|  |  | \$ | 6,327 | \$ | 6,241 | \$ | 6,202 | \$ | 7,003 |


| Core Deposit Growth - Category \& Market |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CATEGORY | Growth |  | MARKET | Growth |  |
|  | 4Q14 | 2014 |  | 4Q14 | 2014 |
| Demand | \$ (15.6) | \$160.8 | Atlanta | \$ (22.0) | \$ 84.1 |
| MM Accounts | (8.9) | 40.7 | N. Georgia | 2.7 | 89.7 |
| Savings | 4.5 | 41.3 | North Carolina | (8.6) | 34.9 |
| NOW | (4.7) | 9.5 | Coastal Georgia | 1.2 | 22.7 |
| Total Categories | \$ (24.7) | \$252.3 | Tennessee | 5.8 | 8.5 |
|  |  |  | Gainesville | (4.6) | 9.6 |
| Growth - 3Q Annualized | (3) |  | South Carolina | . 8 | 2.8 |
| Year |  |  |  | \$ (24.7) | \$252.3 |

## Capital Ratios

| Holding Company | WellCap | 4Q14 |  | 3Q14 | 2Q14 | 1Q14 | 4Q13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tier I Risk Based Capital ("RBC") | 6 \% | 12.1 | \% | 12.1 \% | 11.8 \% | 11.1 \% | 12.7 \% |
| Total RBC | 10 | 13.3 |  | 13.3 | 13.0 | 12.4 | 14.0 |
| Leverage | 5 | 8.7 |  | 8.7 | 8.3 | 8.0 | 9.1 |
| Tier 1 Common RBC |  | 11.1 |  | 11.0 | 10.7 | 10.1 | 9.3 |
| Tangible Common to Assets |  | 9.7 |  | 9.8 | 9.6 | 9.2 | 9.0 |
| Tangible Equity to Assets |  | 9.7 |  | 9.8 | 9.6 | 9.5 | 11.6 |
| Bank | WellCap | 4Q14 |  | 3Q14 | 2Q14 | 1Q14 | 4Q13 |
| Tier 1 RBC | 6 \% | 12.9 |  | 12.6 \% | 13.4 \% | 12.6 \% | 13.5 \% |
| Total RBC | 10 | 14.1 |  | 13.8 | 14.6 | 13.9 | 14.8 |
| Leverage | 5 | 9.3 |  | 9.1 | 9.4 | 9.1 | 9.6 |



## New Loans Funded and Advances ${ }^{(1)}$

| CATEGORY |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 4Q14 | 3Q14 | 4Q13 |
| Commercial C \& I | \$ 115.9 | \$ 150.0 | \$ 58.7 |
| Owner Occupied CRE | 56.0 | 48.1 | 54.1 |
| Income Producing CRE | 45.9 | 62.1 | 44.9 |
| Commercial Constr. | 6.0 | 3.9 | 3.1 |
| Total Commercial | 223.8 | 264.1 | 160.8 |
| Residential Mortgage | 32.7 | 31.6 | 33.2 |
| Residential HELOC | 37.0 | 43.5 | 50.7 |
| Residential Construction | 40.8 | 44.8 | 37.4 |
| Consumer | 66.8 | 69.1 | 42.4 |
| Total Categories | \$ 401.1 | \$ 453.1 | \$ 324.5 |


| MARKET |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $4 \mathrm{Q14}$ | 3 Q14 | 4Q13 |
| Atlanta | \$ | 91.6 | \$ 96.7 | \$ 111.1 |
| Coastal Georgia |  | 34.0 | 38.4 | 30.3 |
| N. Georgia |  | 54.9 | 61.5 | 51.1 |
| North Carolina |  | 33.2 | 25.9 | 25.6 |
| Tennessee |  | 24.1 | 27.0 | 22.6 |
| Gainesville |  | 14.3 | 10.9 | 10.4 |
| South Carolina |  | 96.6 | 141.4 | 42.9 |
| Other (Indirect Auto) |  | 52.4 | 51.3 | 30.5 |
| Total Markets |  | 401.1 | \$ 453.1 | \$ 324.5 |



## Commercial Loans (total \$2.668 billion)

By Loan Type



## Average Loan Size

Type
\$ in Thousands

| Owner Occup'd | $\$ 426$ |
| :---: | :---: |
| Income Prod | 603 |
| C \& I | 133 |
| Comm Constr | 530 |

## Retail (total $\$ 1.705$ billion)



## Residential Construction (total \$299 million)



## Credit Quality

| Net Charge-offs as \% of Average Loans | 4Q14 |  |  | 3Q14 |  |  | 2Q14 |  |  | 1Q14 |  | 4Q13 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$ | 2.5.22 |  | \$ | 3.2 |  | \$ | 4.2 |  | \$ | 4.0 | \$ | 4.4 |  |
|  |  |  | \% |  | . 28 | \% |  | . 38 | \% |  | . 38 \% |  | . 41 \% |  |
| Allowance for Loan Losses | \$ | 71.6 |  | \$ | 71.9 |  | \$ | 73.2 |  | \$ | 75.2 | \$ | 76.8 |  |
| as \% of Total Loans |  | 1.53 | \% |  | 1.57 | \% |  | 1.66 | \% |  | 1.73 \% |  | 1.77 | \% |
| as \% of NPLs |  | 401 |  |  | 384 |  |  | 353 |  |  | 299 |  | 286 |  |
| Past Due Loans (30-89 Days) |  | . 31 | \% |  | . 35 |  |  | . 32 |  |  | . 40 \% |  |  | 8 \% |
| Non-Performing Loans | \$ | 17.9 |  | \$ | 18.7 |  | \$ | 20.7 |  | \$ | 25.2 | \$ | 26.8 |  |
| OREO |  | 1.7 |  |  | 3.2 |  |  | 3.0 |  |  | 5.6 |  | 4.2 |  |
| Total NPAs |  | 19.6 |  |  | 21.9 |  |  | 23.7 |  |  | 30.8 |  | 31.0 |  |
| Performing Classified Loans |  | 128.4 |  |  | 149.0 |  |  | 147.5 |  |  | 164.9 |  | 172.7 |  |
| Total Classified Assets | \$ | 148.0 |  | \$ | 170.9 |  | \$ | 171.2 |  | \$ | 195.7 | \$ | 203.7 |  |
| as \% of Tier 1 / Allow ance |  | 20 | \% |  | 24 | \% |  | 23 | \% |  | 27 \% |  | 27 | \% |
| Accruing TDRs (see page 21) | \$ | 81.3 |  | \$ | 82.2 |  | \$ | 84.5 |  | \$ | 77.9 | \$ | 78.7 |  |
| As \% of Original Principal Balance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-Performing Loans |  | 69.9 | \% |  | 68.6 | \% |  | 66.5 | \% |  | 65.8 \% |  | 65.3 | \% |
| OREO |  | 54.1 |  |  | 54.5 |  |  | 50.4 |  |  | 53.9 |  | 44.5 |  |
| Total NPAs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| as \% of Total Assets |  | . 26 |  |  | . 29 |  |  | . 32 |  |  | . 42 |  | . 4 |  |
| as \% of Loans \& OREO |  | . 42 |  |  | . 48 |  |  | . 54 |  |  | . 71 |  | . 7 |  |

Non-Performing Loans (NPLs) Inflow Trends


## Performing Classified Loans



| LOAN TYPE | Accruing |  | Non-Accruing |  | Total TDRs |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q14 ${ }^{(1)}$ | 4Q13 | 4Q14 | 4Q13 | 4Q14 | 4Q13 |
| Owner Occupied Commercial Real Estate | \$25,287 | \$20,490 | \$ 1,009 | \$ 1,909 | \$26,296 | \$22,399 |
| Income Producing Commercial Real Estate | 17,416 | 17,521 | 499 | 747 | 17,915 | 18,268 |
| Commercial \& Industrial | 2,780 | 3,136 | 68 | 109 | 2,848 | 3,245 |
| Commercial Construction | 11,280 | 13,042 | - | - | 11,280 | 13,042 |
| Total Commercial | 56,763 | 54,189 | 1,576 | 2,765 | 58,339 | 56,954 |
| Residential Mortgage | 16,070 | 15,715 | 1,765 | 3,137 | 17,835 | 18,852 |
| Home Equity Lines of Credit | 478 | 505 | - | - | 478 | 505 |
| Residential Construction | 7,857 | 8,124 | 408 | 2,328 | 8,265 | 10,452 |
| Consumer Installment | 147 | 178 | 32 | 25 | 179 | 203 |
| Total | \$81,315 | \$78,711 | \$ 3,781 | \$ 8,255 | \$85,096 | \$86,966 |



[^1]
## Net Charge-offs by Category \& Market



NPAs by Loan Category \& Market



## Footprint



Headquartered in Blairsville, Georgia with 103 locations in:

Georgia; North Carolina; South Carolina; and Tennessee

## United at a Glance

$\Leftrightarrow$ Founded in 1950
Third-largest bank holding company headquartered in Georgia with 1,536 employees

| Deposit Market Share ${ }^{(1)}$ |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Market | Offices | Deposit <br> Market <br> Share | Rank |  |  |  |
| North Georgia | 22 | 35\% | 1 |  |  |  |
| Atlanta | 36 | 4 | 6 |  |  |  |
| Gainesville | 5 | 12 | 4 |  |  |  |
| Coastal Georgia | 7 | 5 | 7 | Key Statistics as of 12/31/14 (in billions) |  |  |
| W. North Carolina | 19 | 8 | 3 |  |  |  |
| E. Tennessee | 8 | 2 | 8 | Assets | Deposits | Loans |
| Greenville, SC | 1 | 1 | 25 | \$7.57 | \$6.33 | \$4.67 |

[^2]
## Business and Operating Model

## $\rightarrow$ Service is Point of Differentiation

- \#1 in Customer Satisfaction according to Customer Service Profiles
- \#1 in Southeast and \#2 in US in Customer Satisfaction by national research company
- Golden rule of banking - treating people the way we want to be treated
- "The Bank that SERVICE Built ${ }^{\text {sw" }}$
- Customer surveys consistently reveal 95\%+ satisfaction rate
- \#14 in "Best Banks in America" for 2015 by Forbes


## "Community bank service, large bank resources"

Twenty-eight "community banks"

Local CEOs with deep roots in their communities
Resources of a $\$ 7.6$ billion bank


Operates in a number of the more demographically attractive U.S. markets

Disciplined growth strategy

Organic growth supported by de novos and selective acquisitions

## Experienced Proven Leadership



COMMUNITY BANKS, INC.

## Market Share Opportunities \& Demographics

| EXCELLENT GROWTH OPPORTUNITIES |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Markets |  | ket |  |  | Banks | Offices ${ }^{(3)}$ | Deposit Share ${ }^{(1)}$ | Rank ${ }^{(1)}$ |
| North Georgia | \$ | 6.3 | \$ | 2.2 | 11 | 22 | 35 \% | 1 |
| Western North Carolina |  | 11.3 |  | . 9 | 1 | 19 | 8 | 3 |
| Gainesville, Georgia |  | 2.8 |  | . 3 | 1 | 5 | 12 | 4 |
| Atlanta, Georgia |  | 56.3 |  | 2.3 | 10 | 36 | 4 | 6 |
| Coastal Georgia |  | 7.1 |  | . 3 | 2 | 8 | 5 | 7 |
| East Tennessee |  | 15.7 |  | . 3 | 2 | 8 | 2 | 8 |
| Greenville, SC |  | 9.4 |  |  | 1 | 1 | 1 | 25 |
| Total Markets | \$ | 108.9 | \$ | 6.3 | 28 | 99 |  |  |
| ${ }^{1}$ FDIC deposit market share and rank as of June 30, 2014 for markets where United takes deposits. Data Source: FDIC. <br> ${ }^{2}$ Based on current quarter. <br> ${ }^{3}$ Excludes five loan production offices |  |  |  |  |  |  |  |  |
| FAST GROWING MARKETS |  |  |  |  |  |  |  |  |
|  |  |  |  | tion | wth (\%) |  |  |  |
|  |  | ation |  |  | Projected |  |  |  |
| Markets ${ }^{1}$ |  | sands) |  |  | 2014-2019 |  |  |  |
| Atlanta, GA MSA |  | 5,574 |  |  | $3 \%$ |  |  |  |
| East Tennessee |  | 877 |  | 3 | 3 |  |  |  |
| Greenville-Mauldin-Easley, SC MS. |  | 856 |  | 4 | 4 |  |  |  |
| Western North Carolina |  | 443 |  | 2 | 5 |  |  |  |
| Coastal Georgia |  | 401 |  | 5 | 4 |  |  |  |
| North Georgia |  | 385 |  | - | 3 |  |  |  |
| Gainesville, GA MSA |  | 189 |  | 5 | 2 |  |  |  |
| Total Markets |  |  |  |  |  |  |  |  |
| Georgia |  | 10,072 |  | 4 | 3 |  |  |  |
| North Carolina |  | 10,358 |  | 4 | 5 |  |  |  |
| Tennessee |  | 6,532 |  | 3 | 4 |  |  |  |
| South Carolina |  | 4,792 |  | 4 | 5 |  |  |  |
| United States |  | 17,199 |  | 3 | 3 |  |  |  |

## Liquidity



|  | Loans | 4Q14 |  | 3Q14 |  | 4Q13 |  | Variance |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Q14 |  |  |  | 4Q13 |
|  |  | \$ | 4,672 |  |  | \$ | 4,569 | \$ | 4,329 | \$ | \$ 103 | \$ | 343 |
|  | Core (DDA, MMDA, Savings) | \$ | 3,690 | \$ | 3,714 | \$ | 3,437 | \$ | (24) | \$ | 253 |
|  | Public Funds |  | 989 |  | 852 |  | 894 |  | 137 |  | 95 |
|  | CD's |  | 1,223 |  | 1,269 |  | 1,446 |  | (46) |  | (223) |
|  | Total Deposits (excl Brokered) | \$ | 5,902 | \$ | 5,835 | \$ | 5,777 | \$ | 67 | \$ | 125 |
| LOANS / DEPOSITS | Loan to Deposit Ratio |  | 79\% |  | 78\% |  | 75\% |  |  |  |  |
|  | Investment Securities: |  |  |  |  |  |  |  |  |  |  |
|  | -Floating | \$ | $669$ | \$ | $674$ | \$ | $951$ | \$ | (5) | \$ | (282) |
|  | Held to Maturity -Fixed |  | 410 |  | 428 |  | 473 |  | (18) |  | (63) |
|  | -Floating |  | 5 |  | 5 |  | 7 |  | - |  | (2) |
|  | Total Investment Securities |  | 2,198 |  | 2,222 |  | $\underline{2,312}$ |  | (24) |  | (114) |
|  | Floating as \% of Total Securities |  | 31\% |  | 31\% |  | 41\% |  |  |  |  |

## Business Mix - Deposits (at quarter-end)

| DEPOSITS BY CATEGORY | 4Q14 | 3Q14 | 2Q14 | 1Q14 | 4Q13 | $\begin{gathered} \text { 4Q14 vs. } \\ \text { 4Q13 } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Demand \& Now | \$ 2,139 | \$ 2,159 | \$ 2,106 | \$ 2,073 | \$ 1,969 | \$ 170 |
| MMDA \& Savings | 1,551 | 1,555 | 1,518 | 1,499 | 1,468 | 83 |
| Core Transaction Deposits | 3,690 | 3,714 | 3,624 | 3,572 | 3,437 | 253 |
| Time < \$100,000 | 744 | 770 | 801 | 828 | 888 | (144) |
| Time $\geq$ \$100,000 < \$250,000 | 386 | 408 | 411 | 427 | 443 | (57) |
| Public Deposits | 960 | 820 | 760 | 804 | 863 | 97 |
| Total Core Deposits | 5,780 | 5,712 | 5,596 | 5,631 | 5,631 | 149 |
| Time $\geq$ \$250,000 | 93 | 92 | 110 | 112 | 114 | (21) |
| Public Deposits | 29 | 32 | 33 | 34 | 32 | (3) |
| Total Customer Deposits | 5,902 | 5,836 | 5,739 | 5,777 | 5,777 | (125) |
| Brokered Deposits | 425 | 405 | 425 | 471 | 425 | - |
| Total Deposits | \$ 6,327 | \$ 6,241 | \$ 6,164 | \$ 6,248 | \$ 6,202 | \$ (125) |

## Core Transaction Deposits



## Lending \& Credit Environment

## Regional Credit Review - Standard Underwriting


-Legal Lending Limit \$ 202
-House Lending Limit 25

- Project Lending Limit 15
-Top 25 Relationships 383


## PROACTIVELY ADDRESSING CREDIT ENVIRONMENT

- Centralized underwriting and approval process
- Segregated work-out teams
- Highly skilled ORE disposition group
- Seasoned regional credit professionals
Continuous external loan review


## $\checkmark$ Weekly senior credit meetings

- Internal loan review of new credit relationships
$\checkmark$ Weekly NPA/ORE and past due meetings
PROCESS
- Intensive executive management involvement
$\checkmark$ Quarterly criticized watch loan review meetings

POLICY

- Ongoing enhancements to credit policy
- Quarterly updates to portfolio limits and concentrations (Quarterly review with Board of Directors)


## Commercial Construction \& Real Estate

| COMMERCIAL CONSTRUCTION |  |  |
| :---: | :---: | :---: |
|  | 4Q14 |  |
|  | Amount | Percent |
| Land Develop - Vacant (Improved) | \$ 50 | 26 \% |
| Multi-Residential | 46 | 23 |
| Raw Land - Vacant (Unimproved) | 24 | 12 |
| Other Properties | 18 | 9 |
| Office Buildings | 16 | 8 |
| Commercial Land Development | 15 | 8 |
| Hotels / Motels | 13 | 6 |
| Churches | 7 | 4 |
| Mfg Facility | 3 | 1 |
| Warehouse | 3 | 2 |
| Retail Building | 1 | 1 |
| Total Commercial Construction | \$ 196 |  |



## Commercial RE Characteristics

-65.9\% owner occupied
-Small business, doctors, dentists, attorneys, CPAs
-\$15 million project limit

| COMMERCIAL REAL ESTATE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Owner Occupied | Income Producing |  | 4 Q 14 |  |  |
|  |  |  |  |  | tal | Percent |
| Office Buildings | \$ 316 | \$ | 139 | \$ | 455 | 25.8 \% |
| Retail Building | 97 |  | 160 |  | 257 | 14.6 |
| Warehouse | 115 |  | 59 |  | 174 | 9.9 |
| Other Properties | 131 |  | 37 |  | 168 | 9.5 |
| Churches | 134 |  | - |  | 134 | 7.6 |
| Convenience Stores | 98 |  | 14 |  | 112 | 6.4 |
| Mfg Facility | 54 |  | 14 |  | 68 | 3.9 |
| Hotels / Motels | - |  | 67 |  | 67 | 3.8 |
| Restaurants/Franchise Fast Food | 35 |  | 25 |  | 60 | 3.4 |
| Farmland | 48 |  | - |  | 48 | 2.7 |
| Multi-Resi Properties | - |  | 47 |  | 47 | 2.7 |
| Leasehold Property | 16 |  | 14 |  | 30 | 1.7 |
| Golf Course/Country Club | 24 |  | - |  | 24 | 1.4 |
| Automotive Service | 18 |  | 6 |  | 24 | 1.4 |
| Automotive Dealership | 18 |  | 4 |  | 22 | 1.2 |
| Daycare Facility | 8 |  | 8 |  | 16 | . 9 |
| Funeral Home | 14 |  | 1 |  | 15 | . 9 |
| Carwash | 15 |  | - |  | 15 | . 9 |
| Assisted Living / Nursing Home | 11 |  | - |  | 11 | . 6 |
| Marina | 6 |  | - |  | 6 | . 3 |
| Mobile Home Parks | - |  | 5 |  | 5 | . 3 |
| Movie Theaters/Bowling/Rec | 4 |  | - |  | 4 | . 2 |
| Other Small Business | - |  | - |  | - | - |
| Total Commercial Real Estate | \$ 1,162 | \$ | 600 | \$ | 1,762 |  |

## Loans by Business Mix and Region

|  | 4Q14 | 3Q14 | 2 Q14 | 1Q14 | 4Q13 | $\begin{gathered} \text { 4Q14 vs. } \\ \text { 4Q13 } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| QUARTERLY LOANS - BUSINESS MIX BY CATEGORY |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Comm \& Indus | \$ 710 | \$ 650 | \$ 554 | \$ 495 | \$ 472 | \$ 238 |
| Owner Occ'd | 1,163 | 1,154 | 1,163 | 1,142 | 1,134 | 29 |
| Total C \& I | 1,873 | 1,804 | 1,717 | 1,637 | 1,606 | 267 |
| Income Prod CRE | 599 | 605 | 598 | 624 | 623 | (24) |
| Comm Constr | 196 | 181 | 160 | 148 | 149 | 47 |
| Total Comm | 2,668 | 2,590 | 2,475 | 2,409 | 2,378 | 290 |
| Resi Mortgage | 1,332 | 1,324 | 1,312 | 1,313 | 1,316 | 16 |
| Resi Constr | 299 | 307 | 302 | 318 | 328 | (29) |
| Consum / Install | 373 | 348 | 321 | 316 | 307 | 66 |
| Total Loans | \$ 4,672 | \$4,569 | \$ 4,410 | \$ 4,356 | \$ 4,329 | \$ 343 |


|  | 2014 | 2013 | 2012 | 2011 | 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ANNUAL LOANS - BUSINESS MIX BY CATEGORY |  |  |  |  |  |
| Commercial: |  |  |  |  |  |
| Comm \& Indus | \$ 710 | \$ 472 | \$ 458 | \$ 428 | \$ 441 |
| Owner Occ'd | 1,163 | 1,134 | 1,131 | 1,112 | 980 |
| Total C \& I | 1,873 | 1,606 | 1,589 | 1,540 | 1,421 |
| Income Prod CRE | 599 | 623 | 682 | 710 | 781 |
| Comm Constr | 196 | 149 | 155 | 164 | 297 |
| Total Comm | 2,668 | 2,378 | 2,426 | 2,414 | 2,499 |
| Resi Mortgage | 1,332 | 1,316 | 1,214 | 1,135 | 1,279 |
| Resi Constr | 299 | 328 | 382 | 448 | 695 |
| Consum / Install | 373 | 307 | 153 | 113 | 131 |
| Total Loans | \$ 4,672 | \$ 4,329 | \$ 4,175 | \$4,110 | \$ 4,604 |


|  | 4Q14 | 3Q14 | 2Q14 | 1Q14 | 4Q13 |  | $\begin{aligned} & 14 \text { vs. } \\ & \text { Q13 } \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| QUARTERLY LOANS - BY REGION |  |  |  |  |  |  |  |
| North Georgia | \$ 1,163 | \$ 1,168 | \$ 1,175 | \$ 1,205 | \$ 1,240 | \$ | (77) |
| Atlanta MSA | 1,282 | 1,289 | 1,305 | 1,290 | 1,275 |  | 7 |
| North Carolina | 553 | 553 | 555 | 563 | 572 |  | (19) |
| Coastal Georgia | 456 | 444 | 426 | 425 | 423 |  | 33 |
| Gainesville MSA | 257 | 254 | 257 | 262 | 255 |  | 2 |
| East Tennessee | 280 | 281 | 270 | 272 | 280 |  | - |
| So Carolina/Corp | 412 | 337 | 206 | 131 | 88 |  | 324 |
| Other (Ind. Auto) | 269 | 243 | 216 | 208 | 196 |  | 73 |
| Total Loans | \$ 4,672 | \$ 4,569 | \$ 4,410 | \$ 4,356 | \$ 4,329 | \$ | 343 |


|  | 2014 | 2013 | 2012 | 2011 | 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ANNUAL LOANS - BY REGION |  |  |  |  |  |
| North Georgia | \$ 1,163 | \$ 1,240 | \$ 1,364 | \$ 1,426 | \$ 1,689 |
| Atlanta MSA | 1,282 | 1,275 | 1,250 | 1,220 | 1,310 |
| North Carolina | 553 | 572 | 579 | 597 | 702 |
| Coastal Georgia | 456 | 423 | 400 | 346 | 335 |
| Gainesville MSA | 257 | 255 | 261 | 265 | 312 |
| East Tennessee | 280 | 280 | 283 | 256 | 256 |
| So Carolina/Corp | 412 | 88 | - | - | - |
| Other (Ind. Auto) | 269 | 196 | 38 | - | - |
| Total Loans | \$ 4,672 | \$ 4,329 | \$ 4,175 | \$ 4,110 | \$ 4,604 |

## Non-GAAP Reconciliation Tables

|  | Operating Earnings to GAAP Earnings Reconciliation |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q14 | 3Q14 |  | 2Q14 |  | 1Q14 |  | 4Q13 |  |
| COREFEEREVENUE |  |  |  |  |  |  |  |  |  |
| Core fee revenue | \$ 14,553 | \$ | 14,419 | \$ | 13,938 | \$ | 11,930 |  | 13,219 |
| Securities gains, net | 208 |  | 11 |  | 4,435 |  | 217 |  | 70 |
| Losses on prepayment of borrowings |  |  | - |  | $(4,446)$ |  |  |  |  |
| Mark to market on deferred compensation plan assets | 62 |  | (18) |  | 216 |  | 29 |  | 230 |
| Fee revenue (GAAP) | \$ 14,823 | \$ | 14,412 | \$ | 14,143 | \$ | 12,176 |  | 13,519 |
| CORE OPERATING EXPENSE |  |  |  |  |  |  |  |  |  |
| Core operating expense | \$ 42,081 | \$ | 41,097 | \$ | 40,131 | \$ | 38,749 |  | 41,193 |
| Foreclosed property expense | 131 |  | 285 |  | 102 |  | 116 |  | 191 |
| Severance | 353 |  | - |  | 83 |  | 156 |  | - |
| Reversal of litigation reserve | $(1,200)$ |  | - |  | - |  | - |  | - |
| Reimbursement of overclaimed loss share interest | 492 |  | - |  | - |  | - |  | - |
| Mark to market on deferred compensation plan liability | 62 |  | (18) |  | 216 |  | 29 |  | 230 |
| Operating expense (GAAP) | \$ 41,919 | \$ | 41,364 | \$ | 40,532 | \$ | 39,050 |  | 41,614 |
| TANGIBLE COMMON EQUITY AND TANGIBLE EQUITY TO TANGIBLE ASSEIS |  |  |  |  |  |  |  |  |  |
| Tangible common equity to tangible assets | 9.72 |  | 9.83 |  | 9.58 |  | 9.22 |  | 8.99 |
| Effect of preferred equity | - |  | - |  | - |  | . 28 |  | 2.60 |
| Tangible equity to tangible assets | 9.72 |  | 9.83 |  | 9.58 |  | 9.50 |  | 11.59 |
| Effect of goodwill and other intangibles | . 04 |  | . 02 |  | . 03 |  | . 02 |  | . 03 |
| Equity to assets (GAAP) | 9.76 |  | 9.85 |  | 9.61 |  | 9.52 |  | 11.62 |
| TANGIBLE COMMON EQUITY TO RISK-WEGGHTED ASSEIS |  |  |  |  |  |  |  |  |  |
| Tangible common equity to risk-weighted assets | 13.82 |  | 14.10 |  | 13.92 |  | 13.63 |  | 13.18 |
| Effect of preferred equity | - |  | - |  | - |  | - |  | 2.39 |
| Tangible equity to risk weighted assets | 13.82 |  | 14.10 |  | 13.92 |  | 13.63 |  | 15.57 |
| Effect of deferred tax limitation | (3.11) |  | (3.39) |  | (3.74) |  | (3.92) |  | (4.26) |
| Effect of other comprehensive income | . 35 |  | . 34 |  | . 53 |  | . 36 |  | . 39 |
| Effect of trust preferred | 1.00 |  | 1.02 |  | 1.04 |  | 1.03 |  | 1.04 |
| Tier I capital ratio (Regulatory) | 12.06 |  | 12.07 |  | 11.75 |  | 11.10 |  | 12.74 |


[^0]:    U United
    ${ }^{(1)}$ Includes securities gains / losses, charges on prepayment of borrowings, gains on bank owned life insurance policies, and gains / losses on deferred compensation plan assets.

[^1]:    U United ${ }^{\text {(1174.1 }}$ percent of acrruing TDR loans have an interest rate of 4 percent or greater
    COMMUNITY BANKS, INC

[^2]:    UUnited ${ }^{(1)}$ FDIC deposit market share and rank as of June 30,2014 for markets where United takes deposits. Source: SNL and FDIC. Excludes 5 Loan Production Offices in GA, TN and SC.

